

Microsoft Travel Guidelines for Suppliers

All Suppliers seeking reimbursement for their travel incurred during the performance of their obligations under the agreed statement of work or other contractual obligations must be compliant with the Travel Guidelines for Suppliers.

Supplier company reimbursement for travel

Please contact mstravel@microsoft.com with questions about the Travel Guidelines for Suppliers.

All Supplier travel must be approved by the Microsoft FTE who is the project budget owner (in writing) prior to the Supplier traveling on authorized Microsoft business. When written approval is obtained in advance, Microsoft will reimburse Suppliers for all reasonable and necessary expenses incurred in accordance with the following policy. No payment discounts will be taken on approved, reimbursable travel expenses.

Microsoft reserves the right not to reimburse travel that is not booked in line with the guidelines outlined in this document.

For additional country-specific questions regarding the booking process, [click here](#) for the contact information for the agency in your country. Note: the aforementioned link is accessible via the Microsoft network. Suppliers without access to the Microsoft network should inquire with their Microsoft stakeholder for country-specific questions.

Supplier responsibilities

- Suppliers (including their employees, agents, and subcontractors; collectively referred to as “Suppliers”) must understand and comply with [Microsoft’s Anti-Corruption Policy for Representatives](#). At all times, Suppliers must conduct their business activities in full compliance with [Microsoft’s Supplier Code of Conduct](#) while performing work with or on behalf of Microsoft.
- Suppliers may take advantage of either Microsoft’s corporate travel program OR their company’s travel program. Local employment laws may impact access to the Microsoft travel program. Please check with your local compliance group if the use of the Microsoft program is permitted for you as a Supplier before using.
- Suppliers must book, pay, and submit invoices for travel in accordance with their agreed upon process with their Microsoft budget approver.
- When using Microsoft’s Travel Program, use the booking tool wherever possible.
- Microsoft’s online booking tool cannot be used to book any personal travel. Supplier’s spouse/family/significant others are not eligible for any Microsoft negotiated travel discounts.
- Suppliers without access to Corpnet who plan to use Microsoft’s Travel Program should send an email to mstravel@microsoft.com for instructions on accessing the MSTravel program. The supplier should also copy the Microsoft FTE sponsoring the trip.
- Suppliers should minimize travel expenses whenever possible by using the least expensive options that do not result in unreasonably ineffective use of work time.
- Microsoft is not responsible for providing any insurance coverage for Suppliers.
- Travel expenses must be submitted by the traveler incurring the expense.

Commercial Air and Rail Travel	<ul style="list-style-type: none"> • Microsoft will reimburse for coach/economy class tickets. • If the Supplier's travel policy allows business class travel, reimbursement will be made based on the coach/economy class fare for the same trip. • Documentation of the coach/economy class fare in either case must be provided for reimbursement. • Use good judgement and choose the lowest reasonable airfare, including use of non-refundable tickets where it makes sense to do so. • Do not book more expensive airfare to take advantage of personal frequent traveler benefits.
Hotel Reservations	<ul style="list-style-type: none"> • Reimbursement for lodging is limited to one standard single room. • Room upgrades are not reimbursable.
Rental Car	<ul style="list-style-type: none"> • When using the Microsoft Travel Program, use an approved rental car program for reservations. • All insurance for Suppliers is the responsibility of the Supplier's employer. Microsoft is not responsible for providing insurance coverage.
Frequent Flyer/Frequent Guest Programs	<ul style="list-style-type: none"> • Suppliers may retain program awards and benefits. • Participation in these programs should not influence flight or lodging selections in any manner that would result in increased costs to Microsoft. • Microsoft Travel does not process any Mileage Awards upgrades, etc. These must be done directly with the travel supplier (airline, hotel, car rental agency) after booking.
Cancellations	<ul style="list-style-type: none"> • A Supplier will not be reimbursed for incurred travel expenses that are cancelled by the Supplier. • When a trip is cancelled by Microsoft after the ticket/invoice has been issued, the traveler may inquire about using the same ticket for future travel for Microsoft or obtain a refund to be applied to any request for reimbursement. • Suppliers are responsible for cancelling hotel rooms and must secure a cancellation number; Microsoft will not reimburse hotel expenses which could have been avoided by prompt cancellation.

Expense reimbursement

Microsoft will only reimburse for the following business expenses (incl. taxes), compliant with [Microsoft's Supplier Code of Conduct](#) unless otherwise explicitly included in your supplier agreement with Microsoft. These items must be properly documented, substantiated, and submitted in a timely manner; and approved in accordance with Microsoft Signature Authorization for Expenditures (SAFE).

- Air and Rail Tickets
- Hotel Rooms
- Car Rentals & Ground Transportation (incl. Uber, taxi, etc.)
- Meals up to \$75 USD (or local currency equivalent) per day, per person

Reimbursement process

To bill Microsoft for pass-through travel expenses only, please use one of the following options:

1. **(Recommended option)** Request a T&E Purchase Order, specifically for pass-through T&E expense reimbursement only, from your Microsoft Project Owner. Details:
 - a. Most Microsoft standard payment terms are not net 0 days.
 - b. If payment terms do not show net 0 days once the T&E only Purchase Order is approved, your Microsoft Project Owner must email their local Buy Center contact and request the

terms of the T&E only Purchase Order be updated to 0 days terms. If your Microsoft Project Owner has any questions on how to do so, please have them contact CIM Support.

- c. Once 0 days payment terms are established for a T&E only Purchase Order, you can invoice against that PO, using the normal invoicing process.
2. **(Alternate option)** Request adjusted payment terms for an invoice on an existing purchase order.
- Details:
- a. If a purchase order is already in place and pass-thru expense reimbursement is necessary, you can separate out these expenses into a separate stand-alone invoice and submit to Microsoft for approval.
 - b. Once submitted, you must then email [Accounts Payable](#) to request 0 net days terms on this invoice and reference the specific invoice number.
 - c. It is important to indicate in your email request that the entire invoice is designated for pass-thru expense reimbursement only.

For questions about the expense process, please access your supplier account on [SupplierWeb](#) and select the 'I need help' button located in the lower right corner.

If you do not have access to Supplier Web, please contact askP2P@microsoft.com.