

SSPA Independent Assessment Report Template (v11 DPR)

Supplier Security & Privacy Assurance (SSPA)



Microsoft Procurement

Introduction

The <u>SSPA Program Guide</u> is your comprehensive resource for all aspects of the SSPA program, including qualifications for assessors and detailed instructions on completing the Independent Assessment requirement. Before attempting to complete the assessment, please review the instructions below and the Independent Assessment section within the guide. Familiarizing yourself with the program and these instructions will help ensure your assessment is completed correctly and not returned due to errors.

Please contact the SSPA support team at <u>SSPAHelp@microsoft.com</u> for help with the Independent Assessment requirement.

Scope

The scope of the engagement is limited to all in-scope data processing activity executed against the supplier account number which received the request. If the supplier elects to review more than one supplier account at one time, the letter of assessment must include the list of supplier accounts included in the assessment.

The letter submitted to SSPA must not include any statements where the supplier cannot meet the Data Protection Requirements as written. These issues must be corrected before the letter is submitted.

Instructions

It's important to note that the assessor's role is not to determine applicability, but to validate the accuracy of the supplier's self-attestation.

- If the supplier marks the requirement as 'compliant,' your assessment should focus on gathering evidence from the evidence of compliance column to confirm compliance.
- If the supplier marks the requirement as 'Does Not Apply,' your assessment should involve reviewing the supplier's contracts, purchase orders, and/or statements of work to validate their claim. Rather than making a decision about applicability, the assessor's responsibility is to verify that the supplier's statements align with their contractual obligations and to ensure the self-attestation is accurate.
- 1. **Ensure You Are Assessing the Supplier's Most Recent, Accepted, Self-Attestation**: Verify with the supplier, that you have the latest accepted Self-Attestation from the supplier.
- 2. **Assessment Table Template**: Ensure your Assessment Report matches the DPR requirements completed by the supplier. SSPA will not accept assessments that do not match the correct DPR.
 - Assessment Table should be on the Assessing Company's Letterhead: Ensure that the assessment table is placed on the assessing company's official letterhead. Assessments will not be accepted if not on the Assessing Company's letterhead.
 - **Do Not Make Any Changes to the Column Formatting**: Maintain the original formatting of the assessment table columns.
 - **Remove Unassigned Requirements**: You may remove any requirements which were not assigned to your supplier. *Example Req#2 only will appear if the supplier is an approved Subprocessor.*

- 3. **Enter the Supplier's Name and Account Number**: Enter the supplier's name and account number. If there is more than one supplier account, please list all of the applicable accounts numbers the assessment is for. Note: SSPA will not apply this assessment to any account which is not listed within the table.
- 4. In the Supplier Response Column: Enter the supplier's DPR responses.
- 5. In the Assessor Response Column: Complete the assessment for each requirement. Specifically, ensure the criteria within the requirement and evidence of compliance are met. Use the following entries ONLY:
 - **Compliant**: Supplier is compliant to the requirement as written
 - Local Legal Conflict: When a local law or regulation that applies to the supplier conflicts with the requirement as written.
 - **Contractual Conflict**: When conflicting language is present in the Microsoft contract with the supplier. If no language exists within the Microsoft/Supplier contract, this response should NOT be used.
 - Does Not Apply With SSPA's recent update on requirement assignment, if your supplier receives a
 requirement, it likely applies to their services, or to the compliance level they have chosen within their
 profile.
 - Not Compliant If the supplier has indicated compliance with the requirement and your findings are contrary.
 - **Partially Compliant** If the supplier has indicated compliance with the requirement and your findings indicate they are only partially compliant.

NOTE: The use of any response other than "Compliant", will need further verification from our SSPA support team. Please expect delays with the SSPA review when using these options.

- 6. In the Assessor Remarks Column: Include any additional information, including how this requirement was reviewed. Note: If your responses indicate local or contractual conflicts, specify the conflicting language from the supplier's contract with Microsoft or the relevant law/regulation. For 'Does Not Apply', "Not or Partially Compliant" responses, provide supporting details. Blanket responses like 'supplier doesn't process personal data' are not acceptable. SSPA requires specific comments related to the requirement. For example, for mobile device usage, if the response is 'Does Not Apply', specify that 'this supplier is not using mobile devices to process Microsoft data'.
- 7. **Initial the Acknowledgement Box**: Attest that the above responses are true and accurate to the best of your knowledge.
- 8. **Complete the Assessor Section:** Enter the assessor's details, sign and date the document, and confirm the supplier's compliance with Microsoft's Data Protection Requirements (DPR).
 - Certification Number: Provide the certification number or credential ID that qualifies you to perform the SSPA Independent Assessment. This should align with a recognized certification or affiliation (e.g., AICPA, IFAC, IAPP, ISACA), as outlined in the SSPA Program Guide. The certification may belong to either the individual assessor or the firm.
- Provide the completed document to the Supplier: If you haven't already done so, remove the instructions and provide the table on letterhead to the supplier. They should then submit the assessment through the Microsoft Supplier Compliance Portal.

Independent Assessment for v11 DPR

| Supplier Name: | | Name | | |
|-------------------------------|--|--------------------------|-------------------|---|
| Supplier number(s): | | Number Number Number | | |
| # | Requirement | Supplier Response | Assessor Response | Assessor Remarks and/or Procedural Info |
| | Section A: Management | | | |
| 1 | Contract Language | Compliance Status | Compliance Status | |
| 2 | Subprocessor Agreements | Compliance Status | Compliance Status | |
| 3 | Annual privacy & security training | Compliance Status | Compliance Status | |
| 4 | Sanctions | Compliance Status | Compliance Status | |
| 5 | Process Microsoft Personal Data as documented by Microsoft | Compliance Status | Compliance Status | |
| | Section B: Notice | | | |
| 6 | Microsoft Privacy Statement | Compliance Status | Compliance Status | |
| Section C: Choice and Consent | | | | |
| 7 | Data Subject Consent | Compliance Status | Compliance Status | |
| 8 | Use of Cookies | Compliance Status | Compliance Status | |
| | Section D: Collection | | | |
| 9 | Monitor the collection of data | Compliance Status | Compliance Status | |
| 10 | Collecting data from children | Compliance Status | Compliance Status | |
| 11 | Data set with reduced identifiability | Compliance Status | Compliance Status | |
| Section E: Retention | | | | |
| 12 | Retention | Compliance Status | Compliance Status | |
| 13 | Return or Destroy (per Microsoft) | Compliance Status | Compliance Status | |
| Section F: Data Subjects | | | | |
| 14 | Assist Microsoft w/ Data subject requests | Compliance Status | Compliance Status | |
| 15 | Data Subject identification | Compliance Status | Compliance Status | |
| 16 | Locate Personal Data (per Microsoft) | Compliance Status | Compliance Status | |

| | 1 | 1 | | |
|----|--|---------------------|-------------------|--|
| 17 | Exercise Data Subject rights | Compliance Status | Compliance Status | |
| 18 | Record Data Subject requests | Compliance Status | Compliance Status | |
| 19 | Provide Personal data records | Compliance Status | Compliance Status | |
| 20 | Not able to identify anyone else | Compliance Status | Compliance Status | |
| 21 | Escalate complaints to Microsoft | Compliance Status | Compliance Status | |
| 22 | Track the recipients of shared data | Compliance Status | Compliance Status | |
| | | Section G: Subcon | tractors | |
| 23 | Notify of use or change in Subcontractors | Compliance Status | Compliance Status | |
| 24 | Subcontractor Contracting | Compliance Status | Compliance Status | |
| 25 | Document the nature and extent of Microsoft Personal and Confidential Data | Compliance Status | Compliance Status | |
| 26 | Limit data to what is necessary to fulfill the supplier's contract with Microsoft. | Compliance Status | Compliance Status | |
| 27 | Notify Microsoft of all unauthorized Processing | Compliance Status | Compliance Status | |
| 28 | Subcontractor collects Personal data from third parties | Compliance Status | Compliance Status | |
| | | Section H: Qua | ality | |
| 29 | Data integrity | Compliance Status | Compliance Status | |
| | Secti | on I: Monitoring an | d Enforcement | |
| 30 | Incident Response & Notifications | Compliance Status | Compliance Status | |
| 31 | Incident Remediation Plan | Compliance Status | Compliance Status | |
| 32 | Data Protection Complaints | Compliance Status | Compliance Status | |
| | Section J: Security | | | |
| 33 | Annual Security Assessments | Compliance Status | Compliance Status | |
| 34 | Mobile Device Policy | Compliance Status | Compliance Status | |
| 35 | Asset Inventory | Compliance Status | Compliance Status | |
| 36 | Access Rights Management Procedures | Compliance Status | Compliance Status | |
| 37 | Patch Management Procedures | Compliance Status | Compliance Status | |
| | | | | |

| Anti-Virus and Anti-Malware | Compliance Status | Compliance Status |
|--|--|---|
| Developing Software for Microsoft | Compliance Status | Compliance Status |
| Data Loss Prevention | Compliance Status | Compliance Status |
| Secrets in Software Development | Compliance Status | Compliance Status |
| Backup Planning Processes | Compliance Status | Compliance Status |
| Business Continuity Planning | Compliance Status | Compliance Status |
| Identity Authentication for Data Access | Compliance Status | Compliance Status |
| Employee Identity Verification in Hiring | Compliance Status | Compliance Status |
| Data in Transit Across Networks | Compliance Status | Compliance Status |
| Disk Based Encryption | Compliance Status | Compliance Status |
| Encryption at Rest | Compliance Status | Compliance Status |
| Anonymize Personal Data | Compliance Status | Compliance Status |
| | Section K: AI Sys | tems |
| Al Systems contractual terms present in contract between Microsoft and Supplier | Compliance Status | Compliance Status |
| Name the role of the person or group charged with ensuring compliance for AI Systems | Compliance Status | Compliance Status |
| Annual Privacy and Security Training for Al System Data Handlers | Compliance Status | Compliance Status |
| Al System Incident Response Plan | Compliance Status | Compliance Status |
| Red Teaming and Vulnerability Mitigation | Compliance Status | Compliance Status |
| Documented Responsible AI Program (Includes Requirements: 59-64) | Compliance Status | Compliance Status |
| - Intended Uses Transparency Disclosures | Compliance Status | Compliance Status |
| - Signed Agreements | Compliance Status | Compliance Status |
| - Accountability | Compliance Status | Compliance Status |
| | Compliance Status | Compliance Status |
| - Risk Assessment | | |
| | Developing Software for Microsoft Data Loss Prevention Secrets in Software Development Backup Planning Processes Business Continuity Planning Identity Authentication for Data Access Employee Identity Verification in Hiring Data in Transit Across Networks Disk Based Encryption Encryption at Rest Anonymize Personal Data Variant Contractual terms present in contract between Microsoft and Supplier Name the role of the person or group charged with ensuring compliance for Al System Soft And Supplier Annual Privacy and Security Training for Al System Data Handlers Pocumented Responsible Al Program (Includes Requirements: 59-64) - Intended Uses Transparency Disclosures - Signed Agreements - Accountability | Developing Software for MicrosoftCompliance StatusData Loss PreventionCompliance StatusSecrets in Software DevelopmentCompliance StatusBackup Planning ProcessesCompliance StatusBusiness Continuity PlanningCompliance StatusIdentity Authentication for Data AccessCompliance StatusIdentity Authentication for Data AccessCompliance StatusData in Transit Across NetworksCompliance StatusDisk Based EncryptionCompliance StatusEncryption at RestCompliance StatusAnonymize Personal DataCompliance StatusName the role of the person or group charged with ensuring compliance for Al SystemsCompliance StatusAl System Incident Response PlanCompliance StatusPocumented Responsible Al Program (Includes Requirements: 59-64)Compliance Status- Intended Uses Transparency DisclosuresCompliance Status- Signed AgreementsCompliance Status- Signed AgreementsCompliance Status- AccountabilityCompliance Status |

| 61 | - Monitoring and Adaptation | Compliance Status | Compliance Status | |
|----|--|-------------------|-------------------|--|
| 62 | Intended Use Reporting | Compliance Status | Compliance Status | |
| 63 | Updating (new or change) transparency disclosures and notifications to Microsoft | Compliance Status | Compliance Status | |
| 64 | Operating Procedure and Health Monitoring is in place | Compliance Status | Compliance Status | |
| 65 | Health Monitoring includes Methods Outlined | Compliance Status | Compliance Status | |
| 66 | Failure of Intended Use | Compliance Status | Compliance Status | |
| 67 | Biases and Discrimination Reporting | Compliance Status | Compliance Status | |

Assessor's Acknowledgment of Accuracy and Supplier Compliance

| Assessor: Company Name | Name |
|---|-------------------------------|
| Assessor: Name | Name |
| Assessor: Affiliation (see Program Guide) | Certifying Body |
| Assessor: Certification Number | Number |
| Assessor: Executive Statement | Open Text Area (not required) |
| Assessor: Procedural information | Open Text Area (not required) |

By signing this document, I confirm that an accurate, independent assessment of the supplier's compliance with the Microsoft Data Protection Requirements (DPR) has been conducted, ensuring all relevant criteria have been thoroughly evaluated.

I acknowledge that:

- The supplier has provided all necessary disclosures, reporting, and documentation required for the assessment.
- The assessment has verified the supplier's compliance with the DPR.
- Any discrepancies or non-compliance issues identified during the assessment have been documented in the Assessor Remarks column and communicated to the supplier.
- At Microsoft's request, we will provide our internal testing documentation that supports the results of our assessment.

| Assessor or Firm Signature | |
|--|------------|
| | |
| Date (please use the specified format) | MM/DD/YYYY |

