



# Enhancing Device Management with Microsoft Intune Suite

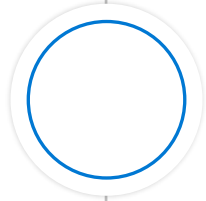


Nick Cordova

4/22/25

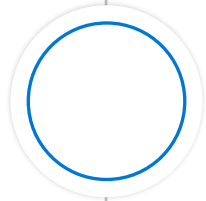


# Agenda



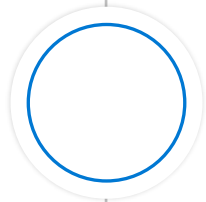
**Industry Trends**

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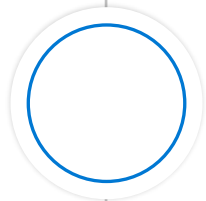
**Microsoft Intune Suite**

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**Device Management Vision**

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**Demo**

# Endpoint management has evolved to address the world's trends for today

Disjointed management of  
mobile and  
desktop devices

Integrated security  
solutions for endpoints

Leverage AI and  
analytics to prevent,  
detect and respond

A cloud-native approach powers your AI-enabled future.

Unified management  
across all devices

Migration to cloud-  
based management

# Today | Imperatives for IT and security teams



Protect data and access to corporate resources.



Adapt to evolving threats quickly



Manage app updates and vulnerabilities.



Gain complete visibility and control.



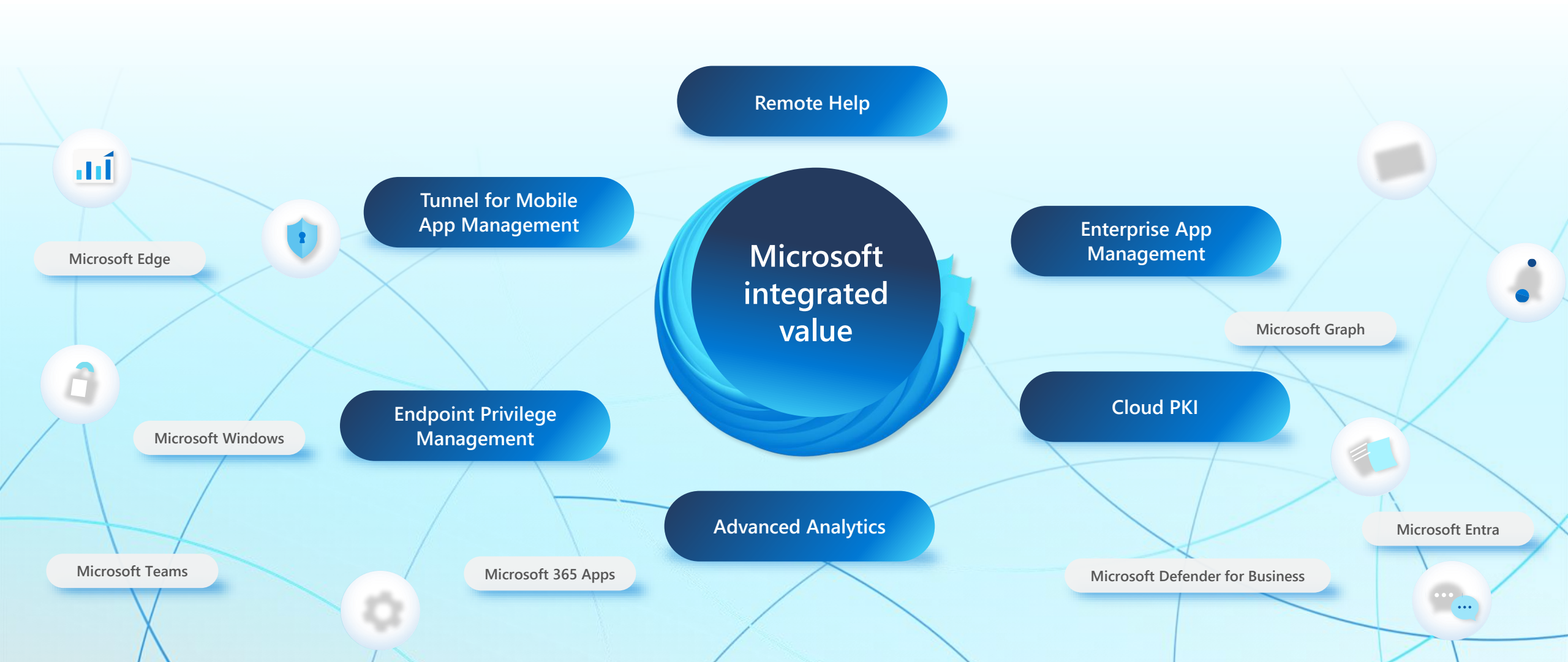
Keep overhead and costs down.



Govern compliance protocols

Cloud native is the definitive approach to modern endpoint management

# Microsoft Intune Suite



Simplicity | Security | Savings

# Microsoft Intune plans

## Intune Plan 1

Included in EMS E3 or Microsoft 365 E3, ME5, F1, F3, and Business Premium plans

- Cross-platform endpoint management
- Endpoint security built in
- Endpoint analytics
- App protection policies
- Shared device management
- Device compliance
- Risk and app based conditional access
- Proactive remediation
- Integrated Microsoft 365 and security

*\*Also available as individual add-ons  
[aka.ms/IntuneSuitePricing](https://aka.ms/IntuneSuitePricing)*



## Intune Suite

Add to Plan 1 to utilize these solutions\*

- Remote Help
- Endpoint Privilege Management
- Advanced Analytics
- Enterprise Application Management
- Cloud PKI
- [All Intune Plan 2 features](#)

**Prerequisite**

- Intune Plan 1



## Intune Plan 2

Add to Plan 1 to utilize these features

- Tunnel for Mobile App Management
- Mobile firmware update management
- Specialty device management
- Multiple managed accounts (future)

**Prerequisite**

- Intune Plan 1

# Endpoint Privilege Management

Empower standard users to be productive by allowing elevations defined by their organization

Allow standard users to perform tasks normally reserved for an administrator on cloud-native endpoints. Endpoint Privilege Management enables admins to set policies that meet their organizational needs, including automatic, user-confirmed, and support-approved (coming soon) elevation scenarios.

Supports: Windows | macOS (future)



Enforce least privilege access.



Enable productivity.



Deliver key insights.



# 74%

of all breaches include the human element, with over 50% impacted by privilege misuse.

Source: "2023 Data Breach Investigations Report," Verizon, June 2023.

# Remote Help

Secure and easy-to-use cloud-based remote assistance

Supports: Windows | Android | macOS

Empower the helpdesk with an easy-to-use experience that uses Zero Trust based protection, including conditional access policies, device compliance checks, and multifactor authentication.



Support workers  
anywhere.



Improve  
efficiency.



Mitigate  
security risks.



## +43%

increase in percentage of  
remote and hybrid workers  
who had issues with  
technology, connectivity and  
file access.

Source: [Deloitte Connected Consumer Survey, 2023](#).

# Enterprise Application Management

Supports: Windows

Proactively, simply, and securely deploy and manage apps

Reduce time and effort for IT administrators to package apps and track updates while streamlining fix deployments to keep apps up to date and secure.



Streamline application management.



Reduce security risks and vulnerabilities.



Stay current with updates and alerts.



# 78%

of devices remain unpatched nine months after the release of a patch fixing a critical vulnerability.

Source: Microsoft Digital Defense Report 2022.

# Intune Advanced Analytics

Supports: Windows)

Data-driven insights to proactively address endpoint performance issues with machine learning and anomaly detection

Empower IT admins with granular insights to discover unreported issues and proactively improve device performance while enhancing the end-user experience.



Gain holistic visibility into device state and tenant configuration.



Preemptively detect issues.



Efficiently troubleshoot and remediate.



# 53%

of employee and customer experience decision-makers consider improving employee experience a top priority.

Source: Forbes December 5, 2022: Three Ways to Improve Employee Experiences for Better Business Outcomes.

# Cloud PKI

Supports: Windows | macOS | iOS | Android

Create multiple certificate authorities and manage certificate lifecycle in the cloud

Allow customers to create, revoke, and manage certificates using Intune, removing the cost and complexity associated with on-premise PKI infrastructure.



Simplify certificate delivery.



Accelerate cloud transformation.



Improve security with certificate-based authentication.



## 8.4

Average number of distinct applications PKI manages on behalf of organizations, a core element of the enterprise IT backbone.

Source: Poneman Institute, 2022 Global PKI and IoT Trends Survey.

# Intune delivers secure and protected experiences



# Vision: Manage the planet's devices simply & securely

Simplify management via the cloud

## **Bring 500M devices under simple, secure management**

- Move on prem PCs and Macs to the cloud
- Address BYOD PCs as we did mobile
- Continue FLW investments – both devices and workers

Reduce complexity and costs with Intune Suite

## **Bring together mission-critical tools in one solution**

- Continue investments across Remote Help, EPM, MAM Tunnel, EAM, Advanced Analytics and Cloud PKI
- Bring new tools to market to reduce friction

Transform the experience with AI and automation

## **Fundamentally change how management is done**

- Power better employee experiences and outcomes
- Eliminate SecOps/ITOps Friction
- Use the right tools – predictive or generative – for the right job

# Thank you!

For post-summit feedback,  
follow-ups, or to connect with  
one of our Microsoft  
resources, please email –  
Arizona Cloud Innovation  
Summit at  
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