



Our AI Journey in Finance

See examples of how
we are transforming
Finance with AI



Microsoft Finance examples: AI-enabled projects and their impacts

Quote to cash

- Case categorization and summarization
- Late payment and dispute prediction
- Smart cash application
- Intelligent dunning
- Customer service chat tool
- Invoice error detection

22% **48%** **60%**

reduction in case
handle time

reduction in time
from quote to deal
close

contracts with
errors flagged
within first 10 days

Record to report

- Reconciliations: Auto approval
- Reconciliations: Anomaly detection
- Close query management
- Journal entry preparation
- Write first draft of Financial Statements
- ProcedureFlow
- Intelligent comments

50% **48%** **100%**

reduction in
contract review
time

balance sheet
transactions
auto-reconciled

accuracy of
inventory reserve
calculation

Tax & treasury

- Single source cash forecast
- VAT tax return filing
- Direct Income Tax audit prep
- Bank account reconciliation
- Financial sector risk scanning
- Macroeconomic analysis
- Document review

75% **22%** **97%**

time savings in
reporting and
compliance
processes

reduction in bank
account
reconciliation

reduction in tax
file preparation for
audits

Planning & analysis

- Financial insights
- Machine learning forecasting
- Variance analysis
- Data reconciliation
- Earnings summaries

50% **99%** **20%**

average reduction
in forecasting time

average forecast
accuracy

reduction in data
reconciliation time

Procure to pay

- Procurement data insight acceleration
- Supplier search
- Sourcing strategy recommendation
- Supplier compliance certification validation
- Case summarization
- Invoice payment automation
- Streamlining expense reporting

25% **70%** **70%**

faster insights on
supplier contract
data

reduction in
expense report
volume

reduction in time
to process invoices

Risk management & compliance

- Journal entry anomaly detection
- Audit and investigations briefing tools
- Expense policy checks
- Quarterly review testing
- Knowledgebase Management System
- Risk-based ranking
- Deal document inspection
- Insights and action report

50% **23%** **11pt**

time savings in
anomaly detection

time savings per
deal compliance
review

increase in deals
processed without
errors or holds

Initial insights from our AI journey

Culture



- Celebrate small wins
- Recognize change agents who foster a growth mindset
- Reward risk-takers and showcase their work
- End-to-end system thinking is required
- Foster collaboration across teams

Process



- Be outcome based to drive business value
- Set and communicate a clear vision
- Find patterns and solve globally
- Digitize and optimize processes with most hand-offs and bottlenecks
- Start small, deliver quick wins, capture learnings, then scale
- Continuous improvement
- Choose the right LLM for the right job

Data



- You don't need to touch the system of record
- Having clean, unified data is more important than ever
- Align financial and non-financial metrics
- Involve all leaders in the data governance process
- Rely on teams closest to the process to create the data requirements
- Leave a data trail to eliminate black box concerns

Security & Compliance



- Security and compliance are non-negotiables
- Ensure data governance policies are in place early
- Ensure AI principles policies are in place early
- Establish security models and audits to proactively monitor processes
- Start with human-aided validation before enabling full scale automation