Secure messaging with Microsoft Teams
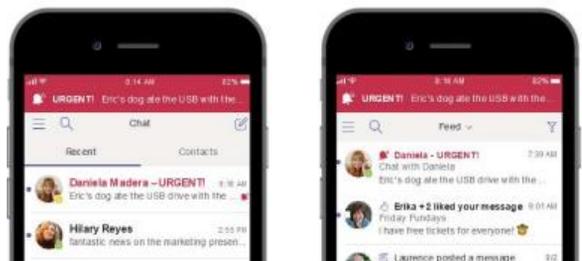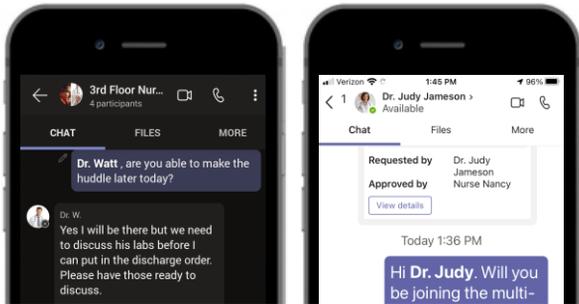
Communicate securely with Microsoft Teams

Teams provides secure messaging features with particular relevance to healthcare. These built-in capabilities support **HIPAA compliance** and enable care team members to communicate about patients while avoiding the privacy risks that arise when consumer chat apps are used.

1:1 and group chats

Chat 1:1 or in groups, and easily pull in other care team members to expand the discussion or use file sharing to collaborate on documents within the chat. Teams chats are persistent, so team members can review chat history and catch up on discussions. Finding ongoing chats is easy with search and filtering—just enter a person's name or a keyword in the search field.

Priority messaging and read receipts

Alert care team members to important events or requests by marking messages as **Important**. And if something requires immediate attention, messages can be marked **Urgent**, in which case recipient(s) are notified every two minutes for 20 minutes. With read receipts, the sender can check who has read a message to determine if it has been received.
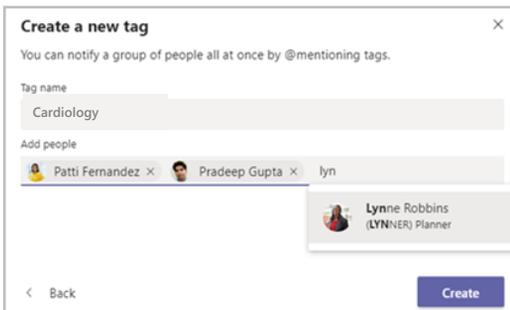

Learn how to mark messages as important or urgent.

Targeted messaging

Quickly and easily reach the right people with tags that target team members based on department, role, skill, etc. Tags can also be powered by Shifts, so, for example, an ER nurse can message on-call cardiology, and the message will only be delivered to whomever is currently working.

Learn how to create, manage, and use tags.

Image annotation

Capture images, annotate them, and share them on a secure platform. For added security, IT Admins can set policies to prevent images from being stored on a mobile device or local drive.