Microsoft

Microsoft Dynamics 365 Fraud Protection with account protection capability

Help protect financial relief funds and reputation by counteracting fraudulent account access, fake account creation and account takeover, and safeguarding user accounts from abuse and fraud

"We need to be able to identify fraud and loss problems faster and using Dynamics 365 Fraud Protection helps us do that."

Søren Rasmussen
Software Architect, BESTSELLER

Reducing Fraud, Waste and Abuse

Ensure benefits go to those who truly need them
Help protect your financial relief funds by reducing fraudulent activities throughout the claims journey.

Help improve the department's reputation
Help improve department's reputation by safeguarding user accounts from abuse and fraud.

Help improve citizens' satisfaction
Help improve citizen satisfaction by protecting citizens' authenticity and privacy.

Help reduce friction
Help improve citizen engagement by reducing unnecessary account creation and access friction.

Take an innovate approach to protect your financial relief funds with Dynamics 365 Fraud Protection with account protection capability.

Dynamics 365

As payment fraud continues to rise, so does the amount of money that government spends each year to combat it. This account protection capability is part of the broader D365 platform offering used by many governments to bring people, data, and processes together, improving outcomes in child welfare, developmental disabilities, and other human service functions.

Better together

- **Field Service:** Turn service calls into a strategic advantage with super-charged scheduling and predictive services
- **Citizen Insights:** Get relevant insights to better understand and engage with citizens
- **Case Management:** Better track citizens' requests from beginning to end increasing overall satisfaction

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ISO/IEC 17021
MANAGEMENT SYSTEMS
CERTIFICATION BODY

PII 714028

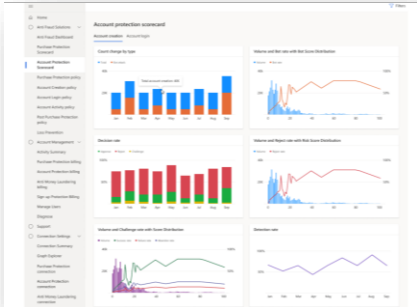bsi. ISO/IEC 27001
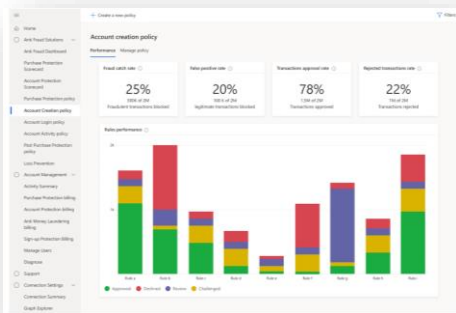Information Security
Management

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AICPA SOC

Dynamics 365 Fraud Protection with account protection capability

Key capabilities

- **Adaptive AI technology** - Continuously learns and adapts from patterns and equips store managers with tools to optimize fraud controls.

- **Account creation protection** - Helps avoid incurring losses due to fraudulent accounts by monitoring account creation and helping minimize abuse and automated attacks on customer accounts.

- **BOT protection -** Helps protect your system against bots attempting to gain access to accounts with stolen credentials or to create fake accounts and transactions.

- **Account sign-in protection** - Helps safeguard customer accounts, improving customer engagement and conversion by reducing friction.

- **Device fingerprinting** - Dynamics 365 Fraud Protection's device fingerprinting capability boosts the service's fraud detection capabilities to help customers reduce fraud losses.

For more information, visit: https://dynamics.microsoft.com/en-us/ai/fraud-protection/