

The EU AI Act: AI Literacy

Microsoft has long championed AI education, with in-depth training and skilling programs for our employees and the public. Microsoft welcomes the [AI literacy requirements in the EU AI Act](#), as they go into effect in February 2025.

AI literacy in the AI Act

EU AI Act, Article 4

“Providers and deployers of AI systems shall take measures to ensure, to their best extent, a sufficient level of AI literacy of their staff and other persons dealing with the operation and use of AI systems on their behalf.”

The AI Act does not require a one-size-fits-all literacy program—each provider and deployer should take into account the training and experience of their personnel, the context of the AI systems they use, and how the AI system will be used. Ultimately, the recitals state, “AI literacy should provide all relevant actors in the AI value chain with the insights required to ensure the appropriate compliance and its correct enforcement.”

AI literacy at Microsoft

Microsoft offers a variety of AI literacy programs for its employees, with role-specific online learning paths tailored to their technical expertise and the ways in which they develop, provide, and use AI systems.

Microsoft also integrates AI education into its annual company-wide Trust Code (Standards of Business Conduct) training for all employees globally, to ensure, they all understand our commitment to responsible AI and our Responsible AI Standard.

AI literacy resources from Microsoft

Microsoft has many resources already available to help with your organization’s AI literacy. Microsoft provides AI courses ranging from basic understanding on what AI is, to technical training on responsible AI development and use.

- ➔ To understand how Microsoft’s AI literacy materials may help you, Microsoft’s Office of Responsible AI has released an [AI Literacy Starting Guide](#), with training materials for vendors and customers that are targeted for different roles and levels of knowledge.
- ➔ Microsoft Philanthropies has also created the [AI Skills Navigator](#), which leverages generative AI technology that enables learners to create personalized AI learning pathways, based on their background and experience.

As Microsoft and its customers continue to innovate with AI, Microsoft is committed to sharing its learnings and new materials so that every person and organization has the resources for their own AI literacy.

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