# Microsoft Configuration Manager: Admin Concepts and Cloud Services

# WorkshopPLUS

**Duration**: 4 Day [Remote / Onsite] **Difficulty Level**: 300 - Advanced

## **Description**

This engagement will provide participants with the knowledge on the fundamentals of Microsoft Configuration Manager, through an instructor-led training and hands-on labs.

# **Objectives**

After completing this training, students will be able to:

- Understand Configuration Manager site/system functionalities.
- Manage client computers by updating and securing them
- Monitor the client health.
- Deploy applications.

## **Outcomes**

- Generate awareness:
  - Technology or functionality
  - Impact of certain changes in order to act accordingly
- Enable Endpoint Management professionals with the most recent capabilities of Device Management and Security.
- Stay up to date with operations knowledge. Fit all components into your Device Management infrastructure to continuously deliver stable IT services.

Note: This WorkshopPLUS does not provide an in-depth of all the Configuration Manager features. For an advanced overview of all the features, we recommended you attend WorkshopPLUS -Microsoft Intune and Configuration Manager: Co-Management and Cloud Services

# Methodology

## Learn by example

You will learn from presentations, demonstrations and hands-on labs.

# **Scope**

Microsoft Configuration Manager

Each module contains scenarios that provide students with expertise, tools, and hands-on experience to help implement and troubleshoot the fundamental features of Configuration Manager.

# **Agenda**

#### Day 1:

- Module 1: Introduction to Configuration Manager
- Module 2: Deploying Configuration Manager
- Module 3: Updates and Servicing

#### Day 2:

- Module 4: Discovery and Deploying Clients
- Module 5: Inventory, Asset Intelligence, Software Metering and Remote Control
- Module 6: Collections and Queries

#### Day 3:

- Module 7: Deploying Applications
- Module 8: Deploying Software Updates

#### **Day 4:**

- Module 9: Console Security
- Module 10: Client Health
- Module 11: Backup and Recovery



## **Delivery Outline**

## Requirements

## **Participants**

IT professional staff, Device Management infrastructure team

#### **Skill requirements**

- Basic understanding of the fundamentals in Devices Management
- Basic knowledge of Windows operating system

#### **Time commitment**

 Plan for four full days. Early departure on any day is not recommended.

## **Delivery requirements**

- A Microsoft account to connect to the virtual environment.
- A Windows PC with the latest browser is recommended.
- The Lab environment will be provided using the Lab on Demand Platform.

## **Education**

Day 1	Introduction to Microsoft Configuration Manager, Deployment and Updating	<ul> <li>Introduction to Microsoft Configuration Manager and new features</li> <li>Deploying Microsoft Configuration Manager</li> <li>Overview of site deployment and site systems</li> <li>Updates and the servicing model introduced in the new version of Configuration Manager.</li> </ul>
Day 2	Configuring Discoveries and Deploying Clients, Inventory, Software Metering, Collections and Queries	<ul> <li>Discoveries and client deployment.</li> <li>Hardware and software inventory, configuring Asset Intelligence components, enabling, customizing, and reporting software metering, and remote control.</li> <li>collections and queries and the collection specific client agent policy. It also provides an overview of maintenance window.</li> </ul>
Day 3	Deploying Applications and Software Updates	<ul> <li>Creating and deploying software distribution and content management.</li> <li>Software updates management and patch management</li> </ul>
Day 4	Console Security, Client Health, Backup and Recovery	<ul> <li>Overview of console security in Configuration Manager and explains role-based administration.</li> <li>Introduction to client status, monitoring, auto-remediation, in-console client status reporting and the client health service.</li> <li>Overview of the backup feature and the recovery methods and scenarios.</li> </ul>

For more information: Please contact your Microsoft Account Representative for more details.

