

Investigations Briefing Tool

Solution Overview

The Investigations Briefing Tool accelerates the audit function and improves audit outcomes as it shares key insights with colleagues in internal audit and compliance from recent internal investigations. It accelerates analysis of numerous complex investigations conducted by multiple investigators across different business functions and geographies.

Key Capabilities include:

- Direct connection to Investigative Case Management system
- Automatic draft briefings from sanitized data, saving users significant time
- Enhances the robustness of briefings and facilitates faster communication

Business Use Case

Microsoft’s Business Conduct Investigations team performs hundreds of internal investigations into allegations of employee misconduct across every Microsoft geography, business function and engineering group. At the same time, the Internal Audit function performs over 100+ audits across Microsoft.

Historically, sharing insights across the teams was often limited to quantitative measures-such as the number and type of investigations in a country. Qualitative sharing was ad-hoc, and sharing sessions required extensive manual preparation and information sanitization to protect privilege and confidentiality.

Benefits

- **Dynamic briefings.** Users can dynamically select relevant cases for their briefing using various filters like geography, investigation type, and time period.
- **Always current.** Investigations data are always up to date and read directly from the production database.
- **Robust dialog.** Investigators save time in preparing to brief auditors, briefings are more robust and happen more frequently improving audit outcomes.
- **Communicate faster.** Investigators never start from a blank page and respond with greater speed and consistency to planned and unplanned briefings

Key Results

120 hours

Annual time savings

\$40K

Annual cost savings

Technology

- Azure OpenAI
- Azure SQL Database
- Azure Web Apps
- Azure Functions
- Storage account
- Key Vault

Time taken

Launched in 2 months

