

Microsoft 365 Copilot Chat and Agent Tech Days



WorkshopPLUS

Duration: 4 Hours or 1 Day [Remote | Onsite]

Difficulty Level: 200 - Intermediate

Description

This offer aims to outline the features of Microsoft 365 Copilot Chat to provide a Secure AI solution. This initiative will provide you with in-depth knowledge of all facets of Microsoft 365 Copilot Chat, including agent governance and activation, enabling your organization to significantly improve productivity and transform business operations.

Objectives

Microsoft 365 Copilot Chat Workshop objectives include:

- Comprehensive understanding of Microsoft 365 Copilot Chat for immediate enablement.
- Guidance on configurations to maximize control and adoption.
- Guidance on Agent landscape, decision framework on agent solution, and agent types.
- Recommendation on IT controls for agent management, data protection, agent cost estimation, and tracking.

Delivery Outline

Required and Suggested Participants

- Microsoft 365 administrators
- Microsoft 365 Business Decision Makers
- Security and compliance administrators/Security Architect

Recommended Skills

Foundational understanding of Microsoft 365 services.

Technical Requirements:

Microsoft 365 Subscription (Recommended).

Time commitment

Depending on defined scope, the time commitment can range from 4 hours to one day with relevant roles.

Next Steps:

- Microsoft 365 Copilot Chat for End Users.

Delivery Outline

Requirements

Participants Requirements

- IT leaders and administrators
- Project sponsors and stakeholders
- Business Decision Makers

Technical Requirements

- No specific requirements, although some may be needed depending on feature availability and scenarios to deploy.

Time Commitment

- 4 hours to 1 day, depending on the scope.

Scope

Agenda

Outcome

Microsoft 365 Copilot Chat Overview – 4 hours

- Introduction to Microsoft 365 Copilot Chat.
- Overview of Enterprise Data Protection and Web Grounding Controls.
- Microsoft 365 Copilot Chat scenarios and demonstrations.
- Guidance on reducing risks of Bring Your Own AI (BYOAI) and Shadow AI.
- Guidance on capabilities of Secure AI with Microsoft 365 Copilot Chat.
- Overview of management controls for Microsoft 365 Copilot Chat.

- Comprehensive understanding of Microsoft 365 Copilot Chat.
- Overview of governance and management controls to enable and manage Microsoft 365 Copilot Chat.

Agents in Microsoft 365 Copilot Chat – 4 hours

- Introduction to Agents in Microsoft 365 Copilot Chat.
- Billing for Agents in Copilot Chat
- Scenario-based Demos – Copilot Chat Agents
- Governance Controls, Data Protection, and Reporting and Monitoring

- Comprehensive understanding of recommended IT controls to activate agents.

Microsoft 365 Copilot Chat and Agents – 1 day (combined)

- This one-day offering includes both topics:
- Microsoft 365 Copilot Chat.
 - Agents in Microsoft 365 Copilot Chat.

- Comprehensive understanding of Microsoft 365 Copilot Chat.
- In-depth knowledge of governance and management controls to enable and manage Microsoft 365 Copilot Chat.
- Technical Readiness on Copilot Chat with agent activation.