



Drafting or Rewriting an Email with Copilot

Quick Reference Guide



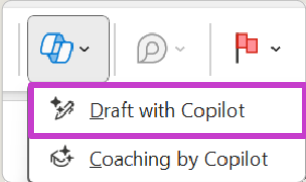
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Using Copilot in Outlook to draft and rewrite emails is a game-changer for efficient and professional communication. With Copilot, you can quickly generate well-structured emails based on simple prompts or refine existing messages to suit different tones and styles — whether formal, concise, or friendly. This feature saves time, enhances clarity, and ensures your emails are effective and polished. Whether you're drafting new messages, responding to inquiries, or following up on important matters, Copilot helps you communicate with confidence and ease.

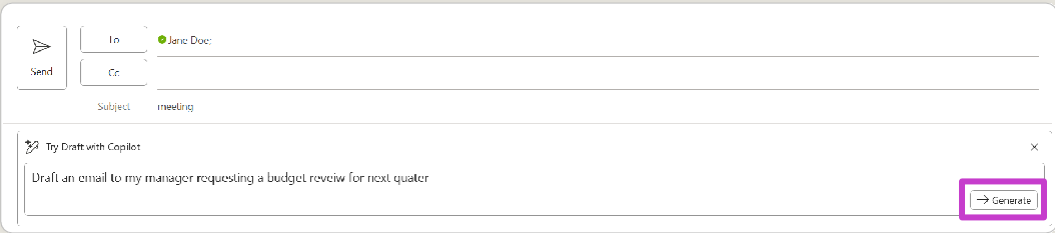
New Email with Copilot

- Not sure what to say? No problem! Copilot will help you craft the perfect message with just a few clicks.
- Open **Microsoft Outlook** and click **"New Email"** to create a fresh message.
- In the email window, enter the recipient's email address and add a subject line.
- In the new email window, locate the **Copilot** button in the toolbar.
- Click **"Draft with Copilot"**.
- In the prompt box, describe what your email is about.



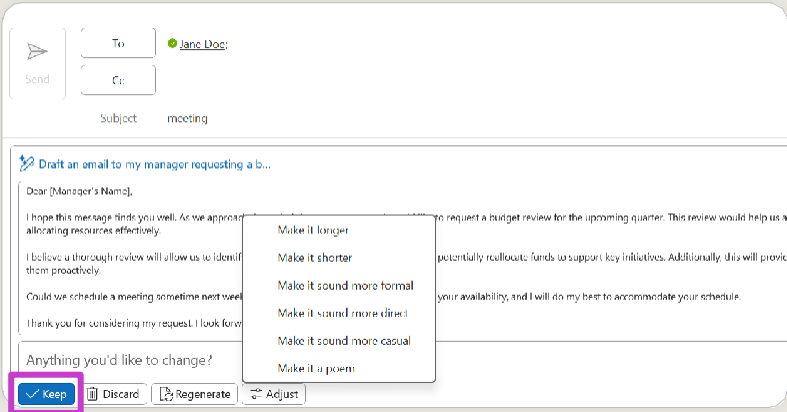
Example: “Draft an email to my manager requesting a budget review for next quarter.”

- Click **"Generate"**, Copilot will generate a well-structured draft in seconds.



Review and Customise the Draft

- Once the draft appears, read through it to ensure it aligns with your style and objectives.
- Once you're happy with the results, select **"Keep"**. You can then make edits directly in the email body to personalise it further before sending.



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Rewrite an Existing Email with Copilot

- Open an email you've already written; highlight the content you want to improve.
- Click **"Draft with Copilot"** from the toolbar.
- Select from available options such as:
 - Make it more professional (*formal tone*)
 - Make it more concise (*shorter and to the point*)
 - Make it friendlier (*casual tone*)
- Choose the version that best fits your needs and apply the changes.

Fine-tune and Send Your Email

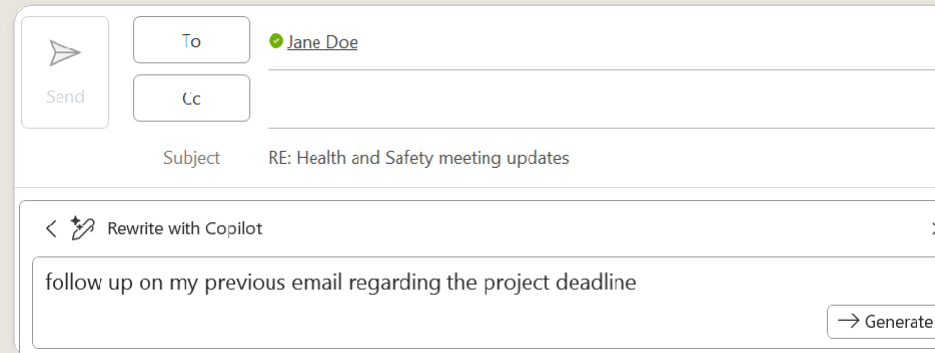
- Once you're happy with the draft or rewritten version, read through it once more to ensure accuracy.
- Lastly Click **"Send"**, and you're done.

Using Copilot for Follow-Up Emails

- Need to follow up on a previous email? Use Copilot to generate polite yet firm follow-up messages by typing:

"Follow up on my previous email regarding the project deadline."

- Copilot will draft a message that strikes the right balance between urgency and professionalism.



The screenshot shows an email composition window. At the top left is a 'Send' button with a paper plane icon. To its right are 'To' and 'Cc' fields. The 'To' field contains 'Jane Doe' with a green status indicator. Below these is a 'Subject' field with the text 'RE: Health and Safety meeting updates'. At the bottom of the window is a 'Rewrite with Copilot' panel. It has a back arrow, a pencil icon, and a close 'X' button. The text input area contains the prompt 'follow up on my previous email regarding the project deadline'. A 'Generate' button with a right arrow is located at the bottom right of this panel.