

Microsoft Government Requests Report

Enterprise Disclosures to Law Enforcement: Jan.–June 2024

PSRA

ENTERPRISE DEMANDS ARE COMPARATIVELY RARE:

Microsoft publishes a biannual Government Requests Report that details the number of legal demands for customer data that we receive from government agencies around the world.¹ On average, Microsoft receives about 50,000 law enforcement demands each year, impacting roughly 110,000 individual accounts, but less than 0.7% of those legal demands seek enterprise customer data.²

GLOBAL ENTERPRISE REQUESTS: JANUARY – JUNE 2024:

In the first half of 2024, Microsoft received 166 total requests from law enforcement around the world for accounts associated with enterprise cloud customers. Of those 166 requests:

- In 118 cases (71%), the requests were rejected, withdrawn, no data was available, or law enforcement was successfully redirected to the customer.
- **In 48 cases (29%), Microsoft was compelled to provide responsive information:**
 - In 27 cases, we were required to disclose customer content.
 - Sixteen of such disclosures were associated with U.S. law enforcement.
 - In 21 cases, we were required to disclose non-content data (e.g., such as basic subscriber information and IP logs).
- **One of these disclosures involved Azure content data** belonging to a commercial, public sector, or educational customer.
- **None of these disclosures involved Dynamics 365 data.**

CROSS-BORDER ENTERPRISE DISCLOSURES:

Of these 166 requests:

- Microsoft provided content data to U.S. law enforcement related to one non-U.S. enterprise customer whose data was stored outside the U.S. The customer was not based in the EU/EFTA.
- There were no other cross-border enterprise content disclosures without consent.

¹ The Government Requests Report (GRR) includes information, including this Enterprise Disclosure One-Pager, based on Microsoft's receipt of legal demands from law enforcement authorities around the world. Information regarding U.S. national security process is separately reflected under the U.S. National Security Orders tab in the GRR.

² For the purposes of this report, "enterprise customer" generally includes those organizations or entities (commercial, government or educational) that purchase more than 50 seats for one of our commercial cloud offerings, such as Microsoft 365, Exchange Online, and CRM Online.