

Microsoft Government Requests Report

Enterprise Disclosures to Law Enforcement: July – Dec. 2024

ENTERPRISE DEMANDS ARE COMPARATIVELY RARE:

Microsoft publishes a biannual Government Requests Report that details the number of legal demands for customer data that we receive from government agencies around the world.¹ On average, Microsoft receives more than 50,000 law enforcement demands each year, impacting roughly 110,000 individual accounts, but less than 0.7% of those legal demands seek enterprise customer data.²

GLOBAL ENTERPRISE REQUESTS: JULY - DECEMBER 2024:

In the second half of 2024, Microsoft received 173 total requests from law enforcement around the world for accounts associated with enterprise cloud customers. Of those 173 requests:

- In 107 cases (62%), the requests were rejected, withdrawn, no data was available, or law enforcement was successfully redirected to the customer.
- **In 66 cases (38%), Microsoft was compelled to provide responsive information:**
 - In 26 cases, we were required to disclose customer content.
 - Twenty of such disclosures were associated with U.S. law enforcement.
 - In 40 cases, we were required to disclose non-content data (e.g., such as basic subscriber information and IP logs).
- **No disclosure involved Azure content data** belonging to a commercial, public sector, or educational customer.
- **No disclosure involved Dynamics 365 data.**

CROSS-BORDER ENTERPRISE DISCLOSURES:

Of these 173 requests:

- Microsoft provided content data to U.S. law enforcement related to five non-U.S. enterprise customers whose data was stored outside the U.S. The customers were not based in the EU/EFTA.

¹ The Government Requests Report (GRR) includes information, including this Enterprise Disclosure One-Pager, based on Microsoft's receipt of legal demands from law enforcement authorities around the world. Information regarding U.S. national security process is separately reflected under the U.S. National Security Orders tab in the GRR.

² For the purposes of this report, "enterprise customer" generally includes those organizations or entities (commercial, government or educational) that purchase more than 50 seats for one of our commercial cloud offerings, such as Microsoft 365, Exchange Online, and CRM Online.