Microsoft

Power Platform

Designated Engineering overview

Microsoft's Power Platform strengthens your ability to build business solutions with low or no-code applications using Microsoft Power Platform. The Power Platform Designated Engineering (PACE program) develops the foundation for application development across your organization – Increasing governance, security, agility & speed.

Power Platform scenario

Power Adoption Center of Enablement (PACE): Empowering you to quickly establish governance, security and adoption practices that enable the rapid growth of development on a no/low code platform which helps modernize business processes and solve tough challenges.

Driving outcomes with Designated Engineering for Power Platform

Your priorities
- Establishing governance and security models for managing low code and building with confidence
- Building custom, low-code solutions for my organization
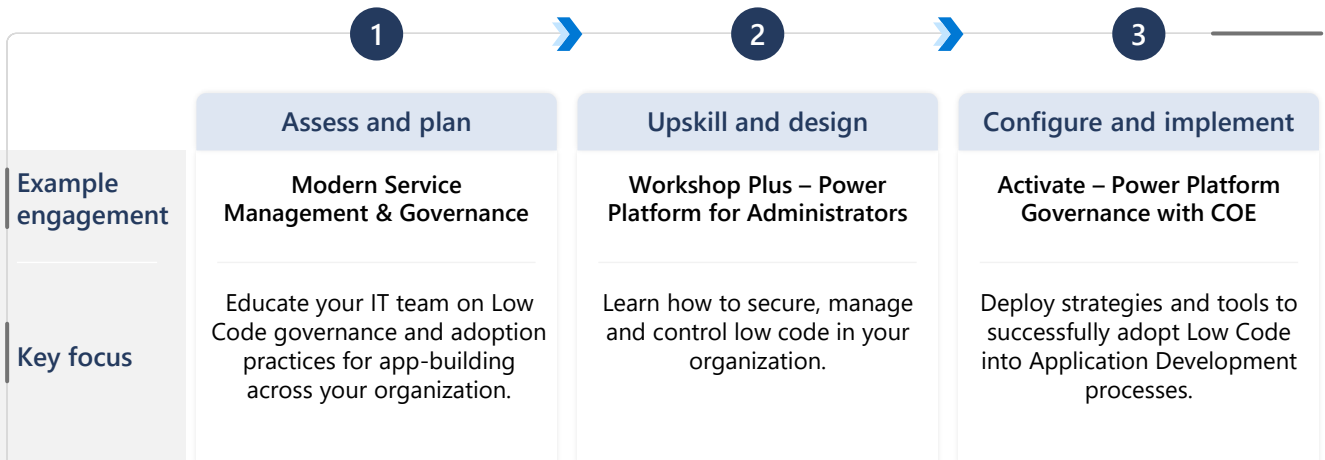- Learning best practices for managing and growing broad adoption

Outcomes we deliver
- Provides administration tools, technical configuration, and governance policies
- Improve build and deployment quality with a review of existing apps and provide guidance for best practices to make apps most effective
- Enable fast, professional-grade apps right away and receive guidance to accelerate adoption

What your Designated Engineering package could look like

Your account team will design a specific program of services that is tailored to your organization's business and technology goals. If you are still defining your technology needs, our experts will work with you to assess your strategy and tailor a custom proactive engagement for your organization. Here is what a sample **Power Platform: PACE Designated Engineering** could look like:

	1 Assess and plan	2 Upskill and design	3 Configure and implement
Example engagement	Modern Service Management & Governance	Workshop Plus – Power Platform for Administrators	Activate – Power Platform Governance with COE
Key focus	Educate your IT team on Low Code governance and adoption practices for app-building across your organization.	Learn how to secure, manage and control low code in your organization.	Deploy strategies and tools to successfully adopt Low Code into Application Development processes.

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Dynamics 365 Customer Engagement
Designated Engineering overview

The journey to the cloud can come with new challenges. Microsoft Engineers are ready to guide you through this integral process with the Designated Engineering for Dynamics 365 Customer Engagement. Employing this offer enables you to prepare for a successful migration to Dynamics 365 CE or optimize the performance of your implementation when you get there.

Dynamics 365 CE scenarios

Dynamics 365 CE Migration Readiness: Prepare for your migration effort with detailed assessments, a migration readiness strategy, and recommended next steps. Leverage expert guidance to hit the ground running and accelerate your time to business value.

Dynamics 365 CE Optimization: Improve the performance of your Dynamics 365 CE implementation with expert assessments, code reviews, and remediation assistance. Learn more about the steps you can take to ensure optimal performance on the road ahead.

Driving outcomes with a Designated Engineering for Dynamics 365 Customer Engagement
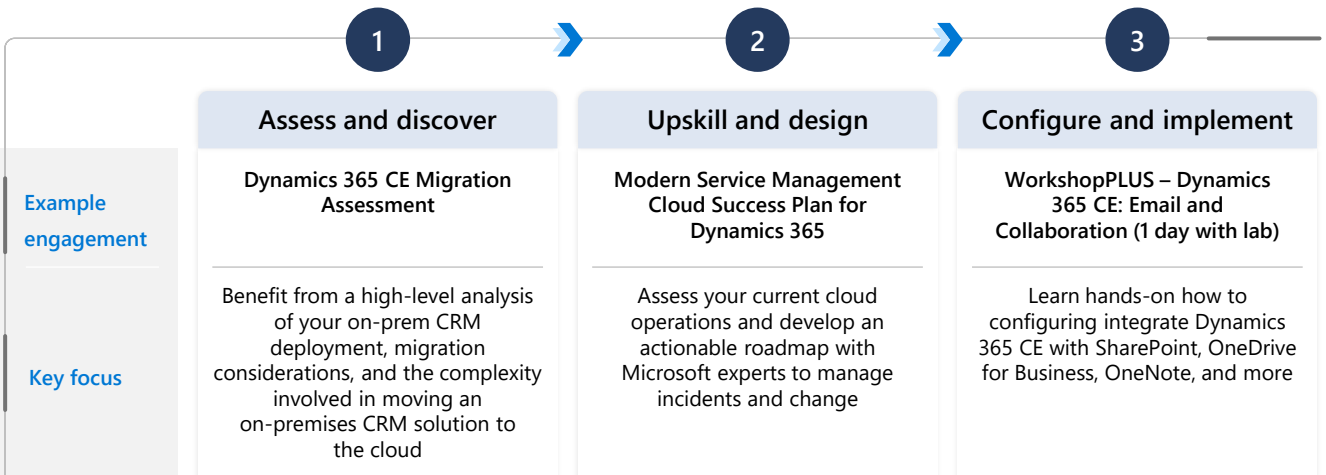
Your priorities
- Prepare to migrate from on-prem Dynamics 365 to the cloud
- Identify and resolve blockers that might occur during migration
- Address solutions performance issues

Outcomes we deliver
- Determine next steps as you prepare to migrate from on-prem Dynamics CRM to Dynamics 365 CE
- Assess your Dynamics 365 CE implementation and identify risks and issues affecting your applications
- Learn how to optimize performance of your solution

What your Designated Engineering package could look like

	1 Assess and discover	**2** Upskill and design	**3** Configure and implement
Example engagement	Dynamics 365 CE Migration Assessment	Modern Service Management Cloud Success Plan for Dynamics 365	WorkshopPLUS – Dynamics 365 CE: Email and Collaboration (1 day with lab)
Key focus	Benefit from a high-level analysis of your on-prem CRM deployment, migration considerations, and the complexity involved in moving an on-premises CRM solution to the cloud	Assess your current cloud operations and develop an actionable roadmap with Microsoft experts to manage incidents and change	Learn hands-on how to configuring integrate Dynamics 365 CE with SharePoint, OneDrive for Business, OneNote, and more

Dynamics 365 Finance and Operations

Designated Engineering overview

Get the most out of your technology investment and optimize your Dynamics 365 Finance and Operations solution to continuously improve your business's performance and productivity. This Designated Engineering package enables you to accelerate deployment velocity and reduce deployment risk, helping you to adopt changes more quickly and with greater confidence.

Dynamics 365 Finance and Operations scenario

DevOps Optimization – Learn to optimize Application Lifecycle Processes for Dynamics 365 Finance and Operations to reduce deployment risks and increase deployment efficiency.

Driving outcomes with Designated Engineering for Dynamics 365 Finance and Operations DevOps

Your priorities

- Increase solution velocity to address business needs more quickly
- Identify blockers to optimal performance
- Educate team to manage Dynamics 365 more effectively

Outcomes we deliver

- Learn how to leverage Microsoft's proven processes, like our DevOps methodology to increase deployment velocity
- Gain expert guidance for addressing blockers, with mitigation recommendations for performance optimization
- Microsoft Engineers upskill your IT team to manage the solution more effectively and with greater confidence

What your Designated Engineering package could look like

Your account team will design a specific program of services that is tailored to your organization's business and technology goals. If you are still defining your technology needs, our experts will work with you to assess your strategy and tailor a custom proactive engagement for your organization. Here is what a sample **Dynamics 365 Finance and Operations Designated Engineering** could look like:

	1 Assess and plan	**2** Upskill and design	**3** Configure and implement
Example engagement	Dynamics 365 for Finance and Operations: DevOps	Dynamics 365 for Finance and Operations: DevOps	Onboarding Accelerator – Dynamics 365 Finance and Operations: Build and Deployment Automation
Key focus	Identify opportunities to more effectively configure and manage the DevOps/Application Lifecycle Management (ALM) process for Dynamics 365 for Finance and Operations	Learn to implement a build and deployment solution for Finance and Operations to allow your organization to become more agile and react more quickly to changing business needs	Configure and implement a build and deployment automation solution for your Finance and Operations apps