

Developer Support

Accelerate innovation and modernize solutions throughout the development lifecycle



Transform your development environment

Unlock the door to deep technical knowledge and skillful guidance with Developer Support. As emerging cloud and mobility technologies raise the bar for new application infrastructures, our app development and cloud experts provide leading-edge knowledge and insight. A team of trusted advisors, led by your designated Customer Success Account Manager (CSAM) Developer (experienced Azure Architect), provides skillful guidance to accelerate business outcomes and help you adopt, manage, test, and optimize application development processes. We help you design a program tailored to your app development needs and business goals, using proven tools, best practices, and deep technical expertise of Microsoft.

Create a roadmap for success

Developer Support provides direct, high-level assistance during each stage of the development lifecycle. We work with you to assess the current state of your app development portfolio and then create a comprehensive Service Delivery Plan to see you through execution. We help you establish a consistent methodology, harness your competitive advantage, and overcome challenges as your developers build, deploy, and manage solutions.

Key development support to enhance a variety of focus areas



DevOps



App Security



Application Quality



App Modernization



AI & IoT



Power Platform

Why Developer Support?

For more information about Support solutions from Microsoft, contact your Microsoft representative or visit the [Microsoft Unified website](#)

Ensure application quality through modern testing and expertise

Accelerate software delivery using DevOps practices

Reinforce your application security to protect your brand, customers, and employees

Strategically integrate the latest technology into your app portfolio

Elevate competitive advantage, improve efficiency, and boost business potential

Developer Support boosts competitive advantage and helps sustain your highest priorities



DevOps	<p>Drive efficiencies at speed Speed up and streamline DevOps practices with the latest tools and techniques</p> <ul style="list-style-type: none">• Build and execute a DevOps transformation strategy based on DevOps maturity assessment• Achieve business agility and reduced time-to-market with a continuous software delivery method• Increase software reliability using functional and security testing automation
App Security	<p>Anticipate and prevent risks Examine and reinforce security practices to avoid threats and keep your app continuously safe</p> <ul style="list-style-type: none">• Enhance your app security with an in-depth evaluation, including threat modeling guidance and dynamic testing• Secure your cloud deployment with insights and recommendations from Microsoft cloud experts• Sharpen your team's skillset through web vulnerabilities, secure DevOps training, and blue and red team simulations
Application Quality	<p>Boost application scalability and reliability Using modern testing processes and tools get the expertise you need</p> <ul style="list-style-type: none">• Ensure your solutions are performing at the anticipated load and scale with the expected cost and quality
App Modernization	<p>Accelerate transformation Modernize your application portfolio by strategically integrating the latest technology and cloud services into your app portfolio</p> <ul style="list-style-type: none">• Migrate your application portfolio and build scalable, reliable apps on Azure• Lift and Shift your apps with containers, using guidance and training from cloud experts• Measure and improve your application performance with Application Optimization and Performance Review services
AI & IoT	<p>Harness competitive advantage Leverage AI capabilities to elevate competitive advantage, improve efficiency, and boost business potential</p> <ul style="list-style-type: none">• Drive AI strategy with the help of experienced Azure architects and AI experts• Speed implementation and spark innovation with expert guidance and training
Power Platform	<p>Enable innovation across the entire organization Empower citizen and pro developers to solve business problems with modern and high value apps.</p> <ul style="list-style-type: none">• Enable your teams for successful Power Platform adoption, establish governance, and prepare your environment to start delivering value quickly with quality• Shorten the development lifecycle considerably through guided adoption while following best practices• Automate and streamline your processes for optimized business operations