

# Microsoft Unified

Your journey—with the full power of Microsoft beside you.

## You know your business. We know our technology.

That's why we partner with you at every point in your journey with **direct access**, **unmatched expertise**, and **proactive strategies** to accelerate your success with Microsoft. We support you with a comprehensive approach that strengthens the resiliency of your environment and incorporates AI to drive transformative innovation.

## With Unified, we make our technology work towards your outcomes...



### Empower Cloud Success

Connect directly with Microsoft architects to unleash the full potential of your technology investment — at every step of your journey.



### Strengthen Security and Resiliency

Increase the security and continuity of your environment while minimizing downtime through prescriptive technical engagements.



### Drive AI Innovation

Maximize your advantage by co-creating transformative solutions with Microsoft to unleash the power of AI and emerging technologies.

## ...to drive real impact for your organization



Reduction in IT support ticket volume<sup>1</sup>



Faster implementation for new Microsoft solutions<sup>1</sup>



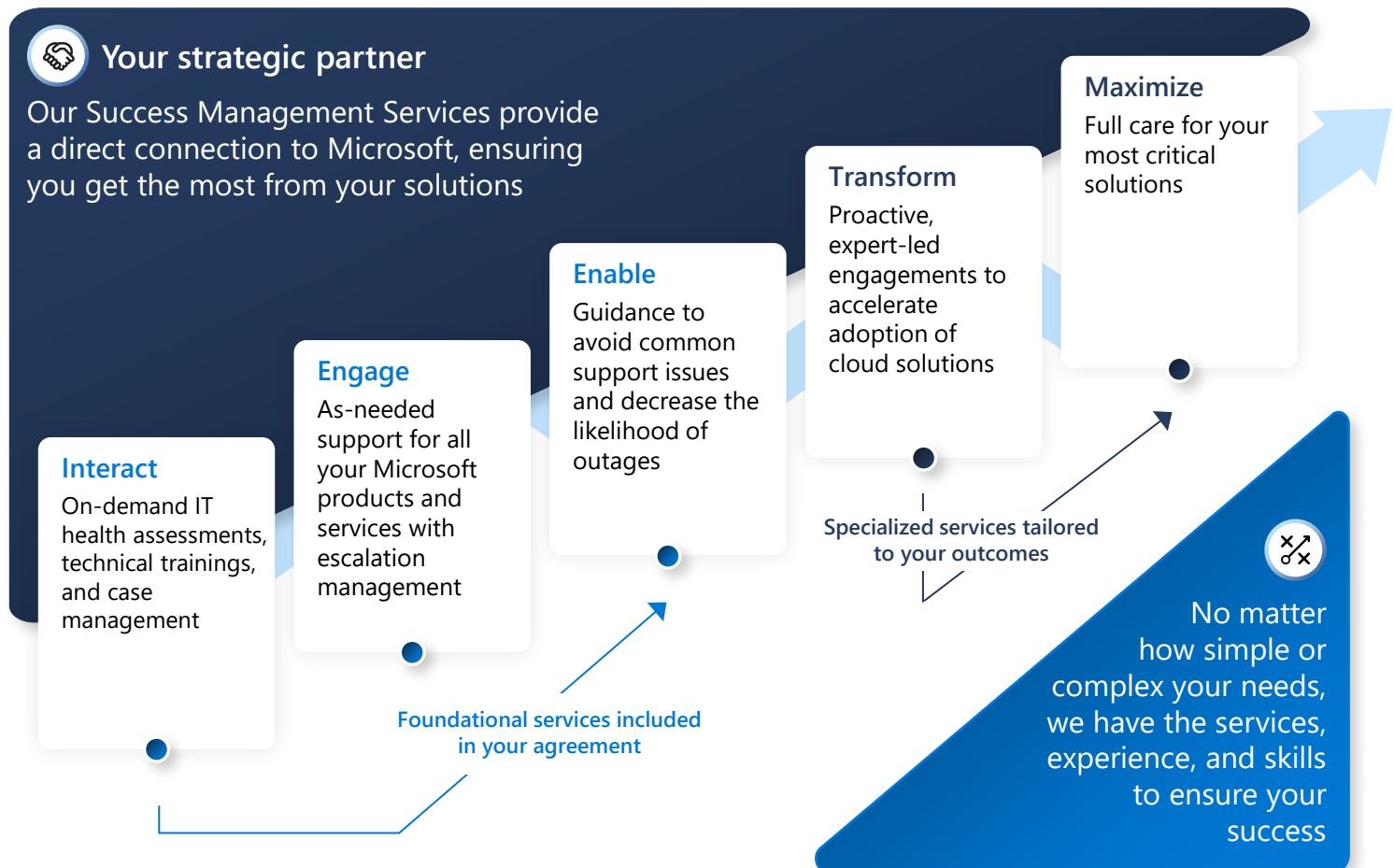
Reduction in critical downtime events<sup>1</sup>

**225%**  
**ROI**  
over three years<sup>1</sup>

<sup>1</sup>[The Total Economic Impact™ of Microsoft Unified](#), March 2025: A commissioned study conducted by Forrester Consulting

# A connected, flexible experience

There are two components with Unified—**foundational services** that cover your most common needs and **specialized services** you can get through tailoring your agreement. By combining both, you'll have a Microsoft experience that enables you to fully realize the potential of your technology investments.



“

*By harnessing Microsoft Unified for Azure, we have achieved more with less. We have lowered our operating costs, optimized our business performance, and delivered cutting-edge products to exceed our customers' expectations.”*

— V K Gupta, CTO and Business Head  
DishTV

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[Learn more about Unified](#)