

Value Acceleration Services Enhanced Designated Engineering

Empower your IT staff with the full resources of
Microsoft beside you



Deep expertise. Real relationship. Lasting results.

Enhanced Designated Engineering is a flexible Value Acceleration Services offer that helps you drive and sustain outcomes across priority Microsoft workloads. It is designed for more complex, high-impact, or ongoing initiatives where you need deeper continuity, broader coordination, and technical guidance aligned to longer-term business priorities.

With Enhanced Designated Engineering, your team gains an ongoing Microsoft relationship that helps align technology priorities to business objectives, proactively identify and reduce delivery and operational risk, accelerate deployment and optimization, and continuously improve reliability, performance, security, and adoption across workloads.

Flexible, ongoing services for sustained outcomes

Enhanced Designated Engineering is best suited when you need to:

- **Support complex or high-stakes initiatives** across one or more priority workloads.
- **Maintain continuity** across planning, execution, optimization, and adoption.
- **Scale technical guidance** across broader cloud solution priorities.
- **Reduce operational and delivery risk** over time.
- **Align technical workstreams to business priorities** and measurable outcomes.

43%

reduced risk of a security
breach¹

"The highly skilled Unified VAS experts help us deliver the performance, stability, and resilience that our customers require. We couldn't move as fast as we need to without these resources.

– IT director, Business and
operational services company¹

Key objectives

How Enhanced Designated Engineering helps

Business-aligned technology planning	Establish ongoing alignment between business objectives, technical priorities, and the delivery plan.
Roadmap to long-term success	Evaluate needs, environment, readiness, and opportunities to support desired outcomes and reduce future issues.
Proven strategies for quality assurance	Create an integrated delivery plan focused on overcoming technical challenges and improving quality of delivery.
Continuous optimizations	Continuously improve performance, reliability, security posture, adoption, and operational effectiveness.
Sustainable improvement	Support long-term progress through ongoing guidance, knowledge transfer, and iterative service delivery.

Take the next step

Connect with your Microsoft representative to explore how Enhanced Designated Engineering can accelerate AI adoption, optimize your Microsoft investments, and deliver sustained business outcomes.